Structured Problem Solving

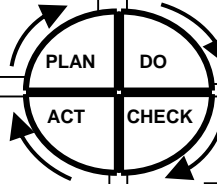**Where?**
Date:

Who?

BE VERY SPECIFIC

GET TO THE BOTTOM

What happened causing a problem? Speak with data, why did it happen & why is it an issue? When did it happen? Has it happened before & how often?
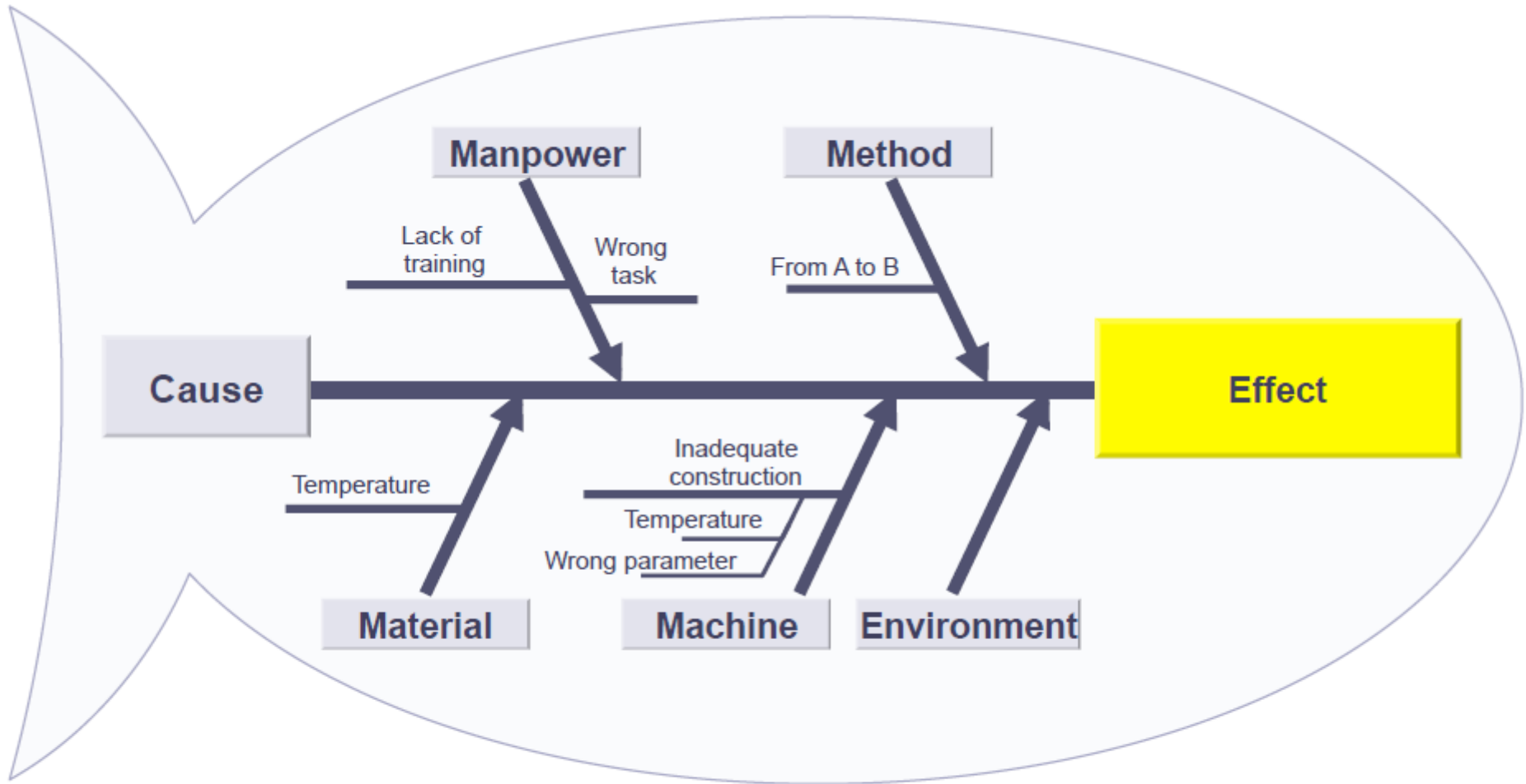
What caused it?

PLAN | DO
ACT | CHECK

How will we know it's better?

What will fix it? Who will do what when?

What	Who	When

Early Warning	
Becoming Critical	
Critical	

Root Cause of the Problem

Manpower

Lack of training

Wrong task

Method

From A to B

Cause

Effect

Temperature

Inadequate construction

Temperature

Wrong parameter

Material

Machine

Environment

All possible causes are considered and the effect of each is determined (Influence on the problem)