



Equity Ideas for Practices

- Bilingual signage year round (not just during annual Te wiki o te reo)
- PCAs open and close daily briefing in Te Reo
- Self-check in kiosk has Te Reo language option
- Maintaining target of 30% of our Year of Care plans being completed for Maori and Pacific patients
- Either met or within 10% of our current SLMs for Maori patients which we monitor at weekly management meetings and monthly Clinical Governance meetings
- Planned participations at the annual Neighbours Day event at local Marae was cancelled due to Covid19
- Planned meeting with Marae team to obtain their input into our Maori Health plan review was cancelled due to Covid19. Current plan attached and meeting will be rescheduled with the Marae post-Covid19
- Electronically shared Covid19 information and other health promotion activities with the Marae for dissemination to their members
- Able to obtain consultation and advice from Dr Ricci Harris, Maori Public Health Physician and Researcher
- Proactive employment of staff with Maori health skills – currently have a receptionist, PCA, GP and locum nurse who identify as Maori