

## The plan



- Background
- Primary care prescribing pharmacists
  - The roles
  - The activities
  - The characteristics
- Where to from here?



## Background



- 2012 14 pharmacists
  - 7 primary care
- **2017** 
  - 14 active prescribing pharmacists
    - 9 in primary care (and a 10<sup>th</sup> retired)
  - 8 undertaking the 2017 course
    - 3 in primary care



### The roles



- Developing .....
- In general practice
  - Disease specific conditions
    - Diabetes, cardiovascular disease, gout, COPD
  - Complexity
    - Multiple medicines
  - Repeat prescribing
- Liaison
- Marae-based



## The (unique) activities



- 4 pharmacists 3 to 5 days activities
- Clinics
  - Medicines initiation, titration, discontinuation
  - Complex people balancing / optimising multiple medicines; set targets
    - Benefit-risk assessments antithrombotics
  - Reconciliation and follow up
  - Education shared decision making



## And more activities ...



- Repeat prescribing
  - 80% required further input / review
  - Recommendations for next visit
  - Invitation to clinic for medicines optimisation
  - Contact the person re: follow up
  - Monitoring
  - Correcting the prescription prn / volumes



### And more activities ...



### Interruptions / resource

- Walk in patients
- On the spot GP questions
  - Benefit-risk quantification, risk mitigation, selection
- Nurse joint clinics
  - Join in clinic, triage, questions
- Assessments
  - Spirometry, depression ....
- Referrals / liaison
- Interprofessional teams meetings



### Characteristics



- 9 (diverse) prescribing pharmacists ...
  - Ability to make rapid, definite decisions
    - Live with uncertainty, deal with unwanted effects, and keep learning
  - In-depth / comprehensive understanding of pharmacotherapy + the latest evidence
    - Life long learner
  - Person-focused
    - Empathy, understanding, listening, joint decision making, compassionate, culturally competent, patient advocate, humility
  - Communication skills consultation, others
    - Assessment



## **Personality traits?**



- Passionate, determined, persistent, resilient
- Adaptable, flexible, pragmatic
- Holistic, broad approach
- Leadership, independent, take the initiative
- Collaborative
- Outward looking
- Confident / self assured
- Problem solver, strong work ethic
- Experienced, able to facilitate



#### Where to from here



- Required more definition of roles our unique contribution
  - Complexity vs complicated

General	, well	popu	lation
<b>-</b>	,	Popo	

(population health – generic, broad, superficial)

#### At risk population

(risk factors, new medical conditions, generic, some disease-specific information)

#### **Complicated**

Single disease state requiring a specialised knowledge and understanding – in-depth e.g. oncology, renal.

#### **Complex**

The specialty of complexity
These are the people with multiple
comorbidities;
The disease of crug-related morbidity
and mortality



## Conclusion



- In primary care
  - Complexity

- In secondary care across boundaries?
  - Infectious disease
  - Pain management
  - Mental health
  - Immunology precision medicine



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