



Template for booked video consult

Example Two

Text appointment template

Hi (name). Thx for booking video appt @ (time/date).

10min before appt click here (<https://doxy.me/XXXX>) from phone, tablet or PC to check-in.

Allow browser camera & mic access. Dr/Nurse will start appt. Pls call reception (#) if any issues.

Email appointment template

Dear (name)

Thank you for booking a video appointment with Dr/Nurse (name) on (day, date, time).

You will need a computer or device with:

- Internet connection
- Microphone
- Camera

At least 10 minutes before the appointment, follow the instructions attached.

Your clinicians online waiting room address is (<https://doxy.me/XXXX>)

The video platform we are using, doxy.me, meets the HIPAA standard which means your data is secure and protected.

Standard consult fees apply. An invoice will be sent to you (via email) after the consultation.

You will have (___days) settle this account.

This is a new service offering and we appreciate your patience and feedback.

Kind regards

(Practice signature and logo)

ⁱ HIPAA stands for the Health Insurance Portability and Accountability Act of 1996 and is a series of national standards that health care organisations must have in place in order to safeguard the privacy and security of Protected Health Information (PHI).