

CCDHB & TŪ ORA COMPASS HEALTH COMMUNITY SERVICES INTEGRATION



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COMMUNITY SERVICES INTEGRATION

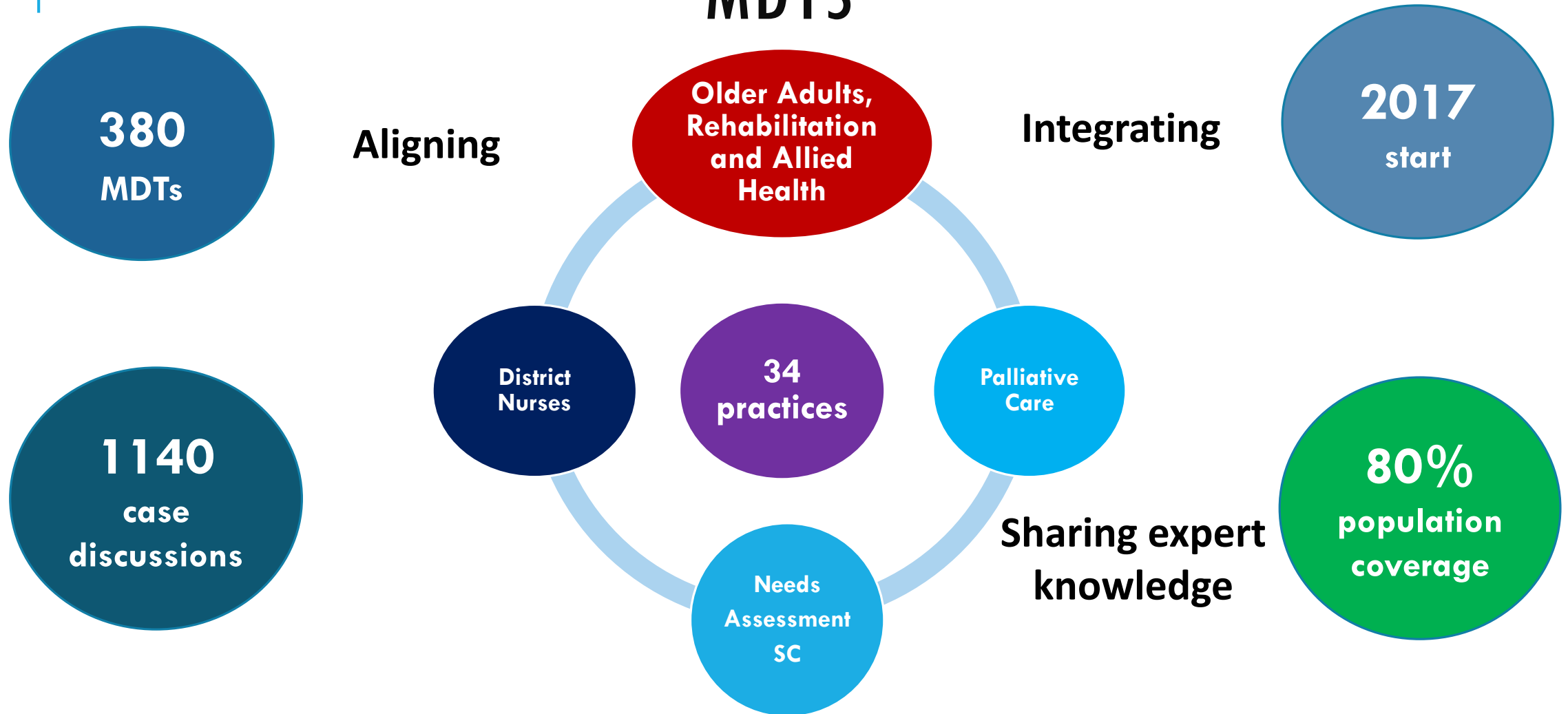
How do we support Primary Care and DHB Community Services to work together?



Multidisciplinary Team Meetings (MDTs)

COMMUNITY SERVICES INTEGRATION

MDTS



BUILDING THE MDT FRAMEWORK

RELATIONSHIP TRUST AND GROWING UNDERSTANDING



Development

Processes

He aha te mea nui o te ao?
What is the most important thing in the world?

He tāngata, he tāngata, he tāngata
It is the people, it is the people, it is the people

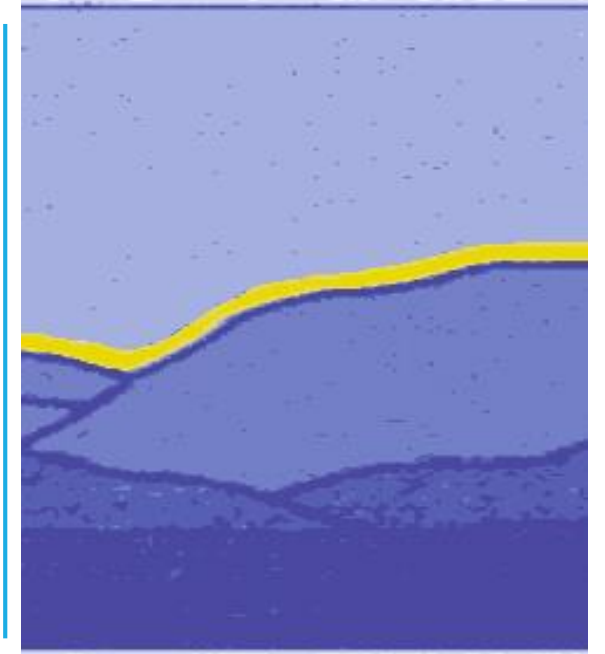
Collaboration

Meeting each
other

ENABLERS FOR SUCCESSFUL INTEGRATION

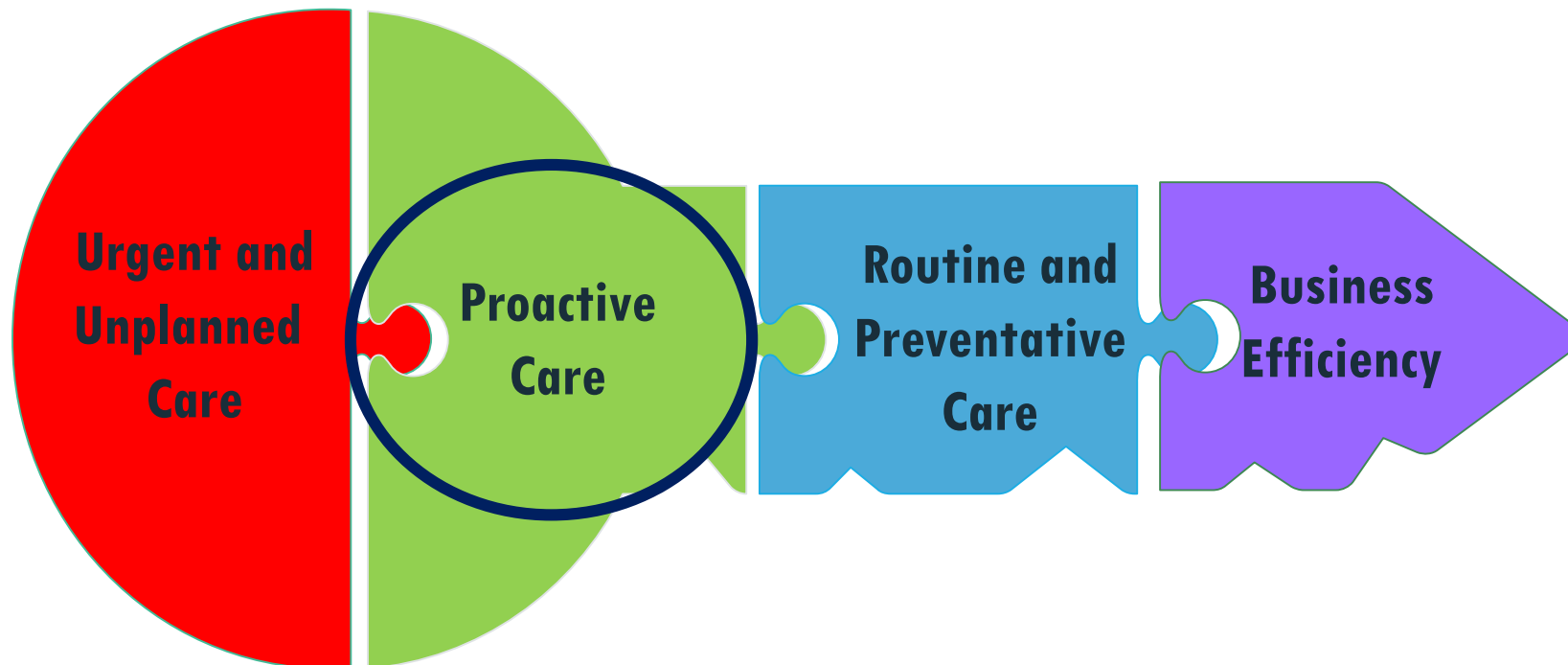


Predicted Risk - Very High Patients	<u>37</u>
Predicted Risk - High Patients	<u>122</u>

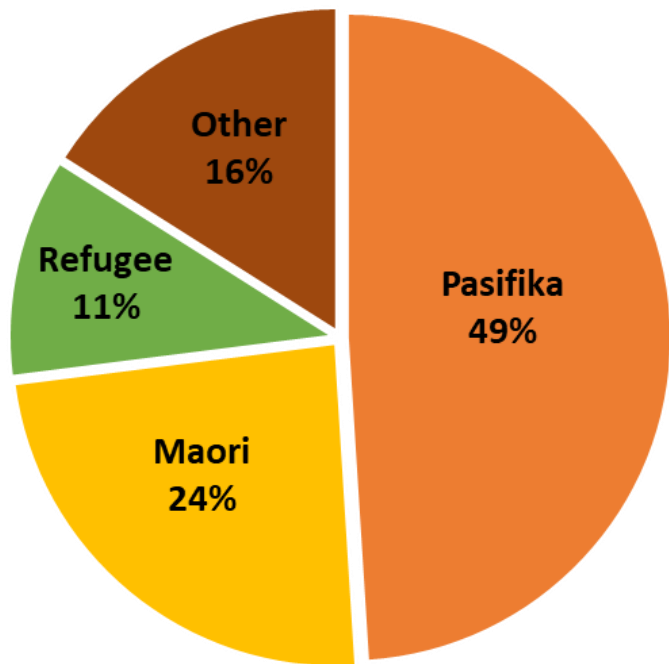


PORIRUA UNION COMMUNITY HEALTH SERVICE

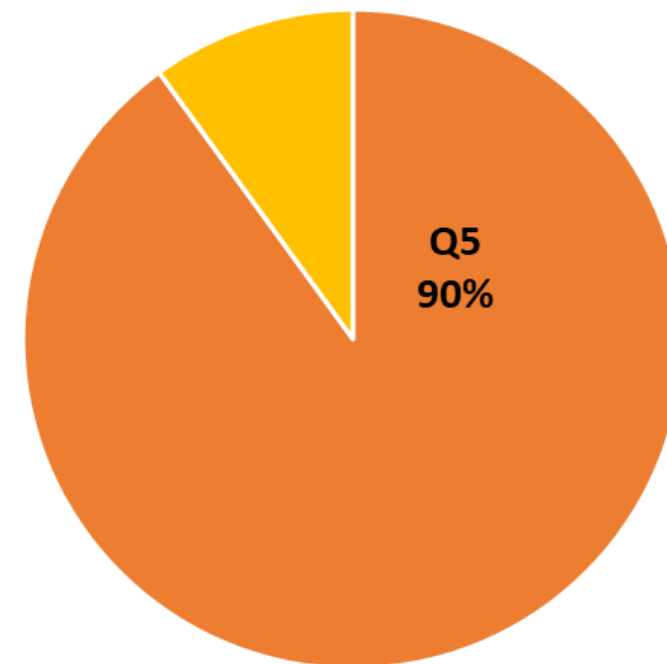
KEY ELEMENTS OF THE HEALTH CARE HOME



WHO ARE WE?



6,000 + Enrolled Patients



HIGHLIGHTS



Higher than average volume and resolution rates



Increasing patient portal activations

The Multidisciplinary Team



Embedded MDT meetings including mental health



Lean Initiative
Reduction in DNAs



Reducing Presentations at Kenepuru A&M



MDT MEETING — TEAM PLAYERS

PUCHs Nurses

Ora Team

Care Coordination

Respite Care

Families

Mental Health

Housing NZ

Social Worker — WINZ social services legal aid

MDT MEETING — ENABLERS

Risk stratification

Year of Care plans

Cultural considerations

Community based resources

MDT MEETING PRESENTATION

Mrs JW

Bipolar – engagement challenges

Type 2 Diabetes

Hypertension

Socially isolated – lives alone

History of multiple DNAs

MDT meeting – add attendees by
role



MDT MEETING PRESENTATION

Mr T

Schizophrenia

Type 2 Diabetes

Hypertension

Medication adherence

Socially isolated

History of DNAs

MDT meeting – add attendees by role



Porirua Union Health Care Home Journey



MA TINĪ, MA MANO, KA RAPA TE WHAI - BY JOINING TOGETHER WE WILL SUCCEED