

Clinician introduction – Quick key

Key word example for Video Consultation

- ✓ Patients has been informed of the limits of a video consultation, no information is held on the video platform (e.g. doxy.me) and that I am the only person in the clinic room.
- ✓ I have identified that I have the correct patient for this consultation.
- ✓ Patient has given verbal consent to proceed.

Clinician introductory points to cover:

- I am the only one in the room and will inform you immediately if this changes for any reason.
- If we encounter any technical difficulties or get cut off, I will ring you straight away. Can you confirm the best number to call you on?
- If you do not feel comfortable proceeding with your video consultation at any stage, please let me know and we can make a time for you to be seen in person.
- There are limitations of a video consultation as I am unable to examine you physically. If I decide it's in your best interest to be seen in person to complete the consultation, I will let you know.
- Are you happy to proceed?

Resource:

NZ Telehealth webinars – NZ regulation and legislation

<https://www.telehealth.org.nz/health-provider/webinars/>