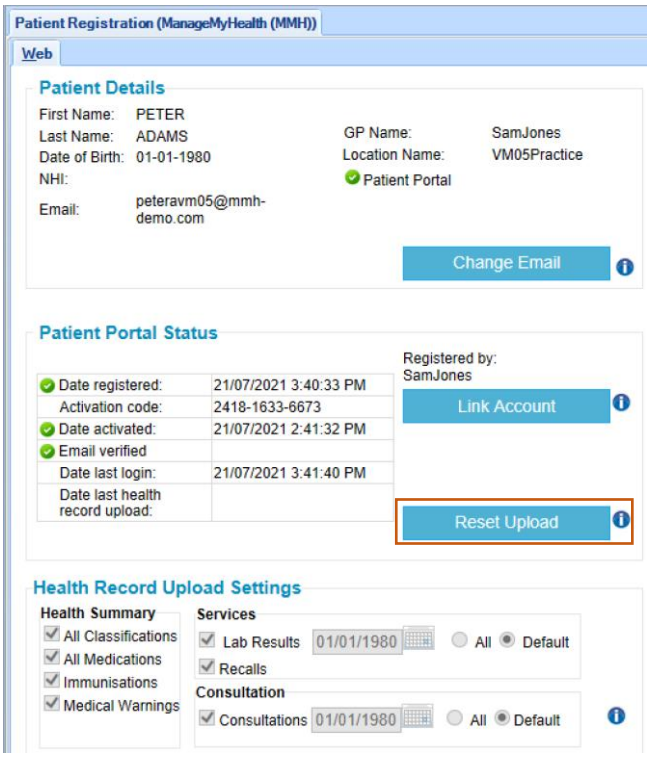
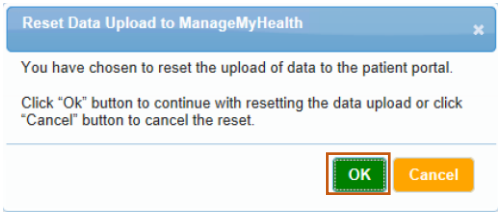
Reset the Upload to the Patient Portal

Purpose: At any time, the practice can reset the patient's health summary data upload. This is not required unless there has been an issue/disruption to the health centre's internet connection at the time of changing a patients record.

Resetting the Upload

1. Go to the ManageMyHealth ribbon menu in your PMS -> click on the Patient Registration icon.

2. Click 'reset upload'



3. Click 'OK'