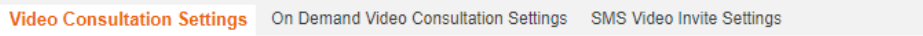


Video Consultation Settings

Purpose: This is where you can customise your Video Consult settings for your practice.

[Login to ManageMyHealth Account](#) ➡ [Systems Menu](#) ➡ [Video Consultation Settings](#)

1. Ensure you are in the 'Video Consultation Settings' tab at the top of the screen

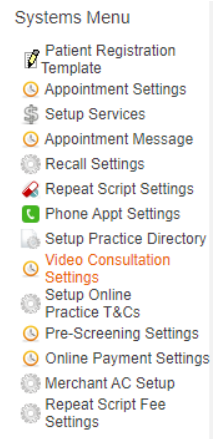


2. Scroll to the bottom of the page and click 'edit'



3. Work through the page, entering your settings which suit your practice best. Where possible we give a recommendation, however you can choose other options.

4. Once you have completed filling out the form, click 'save'



On Demand Video Consultation Settings

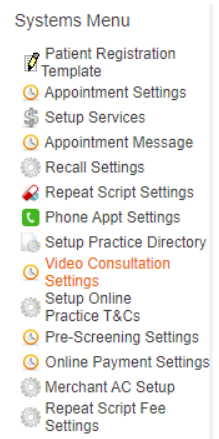
Purpose: Here you can select whether to enable on-demand (no appointment) video consultations

[Login to ManageMyHealth Account](#) ➡ [Systems Menu](#) ➡ [Video Consultation Settings](#)

1. Ensure you are in the 'On Demand Video Video Consultation Settings' tab at the top of the screen



2. Scroll to the bottom of the page and click 'edit'



3. Select whether you would like to enable on demand video consultations, and the corresponding message you would like to show to your patients. Once completed click save.

On Demand Video Consultation Settings

Health Centre: VM 06 Millstone Family Practice

Service Category: Invite for Video Consultation

Enable On Demand Video Consultations: Yes No

This message will pre-populate when you initiate the on-demand invite.

Message Template:

SMS Video Consultation Settings

Purpose: Here you can select whether to enable the SMS invite functionality for Video Consultations

[Login to ManageMyHealth Account](#) ➡ [Systems Menu](#) ➡ [Video Consultation Settings](#)

1. Ensure you are in the 'SMS Video Consultation Settings' tab at the top of the screen

Video Consultation Settings On Demand Video Consultation Settings **SMS Video Invite Settings**

2. Scroll to the bottom of the page and click 'edit'

3. Complete the form, including specific terms and conditions. Once complete click save

SMS Video Invite Settings

Health Centre: VM 06 Millstone Family Practice

Enable SMS Video Invite: Yes No

Terms and Conditions:

1. The SMS Video Invite feature is subject to the ManageMyHealth Video Consultation Terms and Conditions.

2. The SMS Video Invite feature incurs a \$0.10 per SMS (excl. GST) service charge for each SMS sent when using SMS Video Invite feature or enabling SMS reminders for video appointments. These service charges will be invoiced monthly by ManageMyHealth Limited.

3. By selecting "Yes" and choosing to enable the SMS Video Invite feature, you acknowledge and accept the service charges for sending SMS on behalf of your practice.

Enabled By Jennifer Wilson - Saturday 24 July 2021 12:46 AM

Systems Menu

- Patient Registration Template
- Appointment Settings
- Setup Services
- Appointment Message
- Recall Settings
- Repeat Script Settings
- Phone Appt Settings
- Setup Practice Directory
- Video Consultation Settings
- Setup Online Practice T&Cs
- Pre-Screening Settings
- Online Payment Settings
- Merchant AC Setup
- Repeat Script Fee Settings